

We are collaborating with a total of

2

organization(s)

Theme I: Timely and Efficient Transitions



To review our current planned actions for improvement:

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Measure/Indicator	Current Performance	Target for 2020/21	I am collaborating with:
Percentage of those hospital discharges (any condition) where timely (within 48 hours) notification was received, for which follow-up was done (by any mode, any clinician) within 7 days of discharge.	76.0	80.0	[1] Southlake Regional Health Centre

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Measure/Indicator	Current Performance	Target for 2020/21	I am collaborating with:
Percentage of patients and clients able to see a doctor or nurse practitioner on the same day or next day, when needed.	54.9	60.0	[1] University of Toronto DFCM (custom)



**My organization
has been
included in**



**QIP(s) as a
collaborator**

[1] Women's College FHT

a) Percentage of patients, who reported that they required urgent care in the last year, who responded "same day" or "next day" to the question "The last time you were sick, how many days did it take from when you first tried to book an appointment at the clinic to when you actually SAW a healthcare professional (staff/resident doctor, nurse, or nurse practitioner)"

[2] Georgina Nurse Practitioner Led Clinic

a) Percentage of patients and clients able to see a doctor or nurse practitioner on the same day or next day, when needed.

b) Percentage of those hospital discharges (any condition) where timely (within 48 hours) notification was received, for which follow-up was done (by any mode, any clinician) within 7 days of discharge.